

Feedback Analysis Session 2018-19

Feedback plays a crucial role in the process of assessment. An effectively implemented feedback system in an organization will serve as a guide to assist people to know how they and other perceive their performance. Feedback is collected from relevant parties to get their views on various aspects related to college, teachers, infrastructure, etc.

Students Feedback from students provides a guidance on how to improve teaching-learning process as well as communicate their views and suggestions regarding various parameters related to college, teachers, such as, regularity of teachers, coverage of syllabus, use of teaching aids, cocurricular activities, problem solving mechanism, financial incentives, etc. The feedback obtained from 100 students in the year 2018-19 is analyzed with the help of various tools and techniques and arranged in the form of table organized below. The responses of the students were taken on a four-point scale i.e. 1 to 4. The rating provided to various parameters is based on their mean scores and categorizes as follows: Very Good ($3 \leq M.S. \leq 4$), Good ($2 \leq M.S. \leq 3$), Satisfactory ($1.5 \leq M.S. \leq 2$) and Unsatisfactory ($M.S. < 1.5$)

Table below shows that all the parameters i.e. 15 upon which the students' feedback is obtained are rated as 'Very Good' which clearly signifies that students are satisfied with all aspects related to college and teachers. It can be examined from the results that students are mostly satisfied with some parameter and at some parameter which is lacking in score need to be action taken as soon as possible.

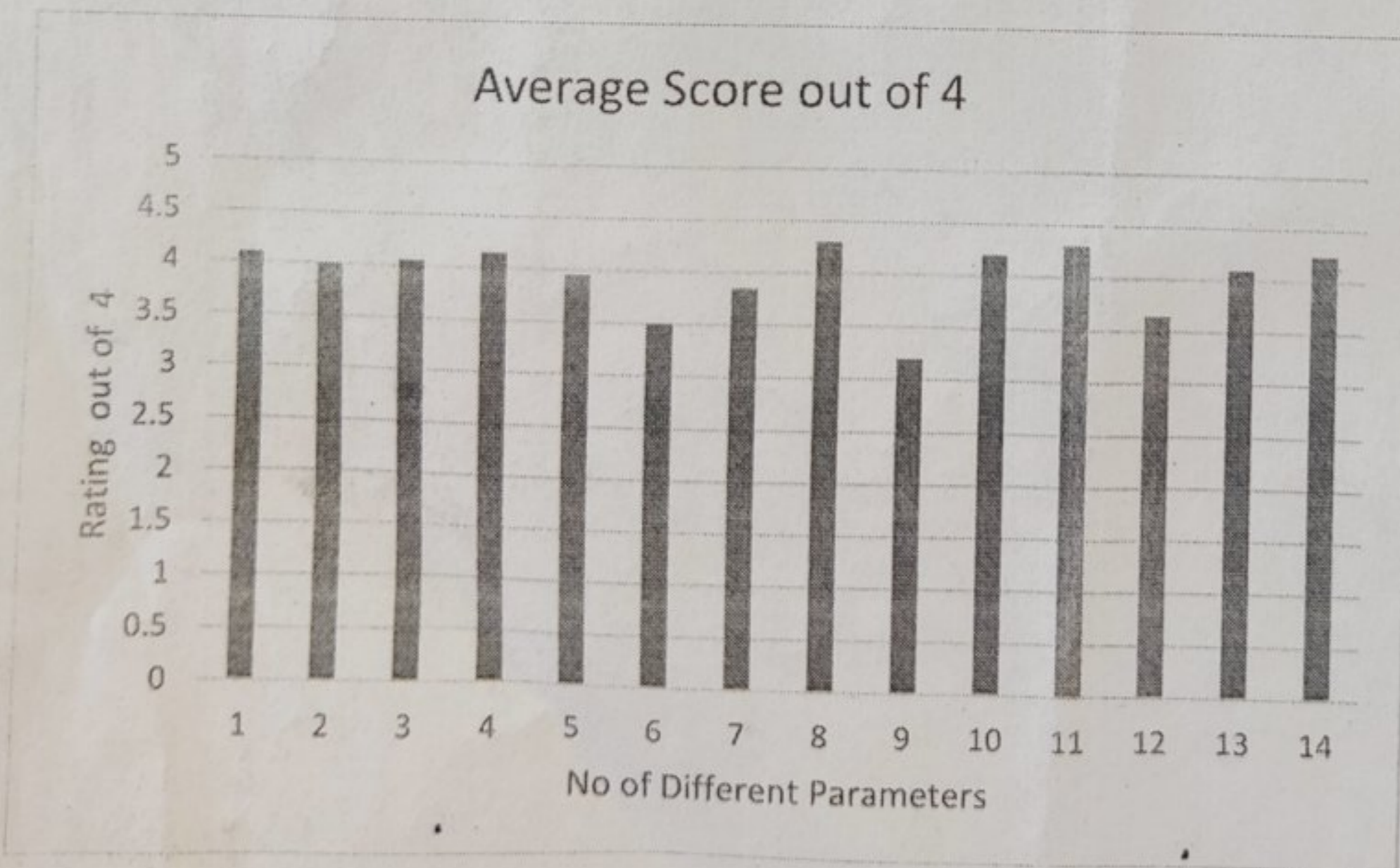
TABLE 1 STUDENT FEEDBACK

S. NO	Parameters	Percentage of Students				Average Score out of 4	Rating
		Unsatisfactory (1)	Satisfactory (2)	Good (3)	Very Good (4)		
1	Regularity of Teacher	0	1	5	95	3.8	Very Good
2	Coverage of Syllabus	0	2	2	96	3.84	Very Good
3	Periodical Test	0	6	4	90	3.6	Very Good
4	Group Discussions and Debate	0	4	7	89	3.56	Very Good
5	Problem Solution	0	10	12	78	3.12	Very Good
6	Performance Discussion	0	10	20	70	2.8	Good
7	Punctuality	0	6	10	84	3.36	Very Good
8	Permitting students coming late to class	0	10	10	80	3.2	Very Good
9	Clarity of	0	0	36	64	2.56	Good

	teachers' voice						
10	Tutorials by teachers	3	5	15	77	3.08	Very Good
11	Camps Organized for sports preparation	4	6	10	80	3.2	Very Good
12	Modern Infrastructure for grounds/courts	7	6	10	77	3.08	Very Good
13	Financial Incentives provided by institute for Player	5	1	8	86	3.44	Very Good
14	Providing notes and reference Books	8	2	20	70	2.8	Good

The highest mean score is obtained by the parameter "Coverage of Syllabus" i.e. 3.84 whereas the lowest score was obtained by parameter Clarity of Teachers voice i.e. 2.56

COLUMN CHART SHOWS AVERAGE SCORE OF STUDENT FEEDBACK 2018-19



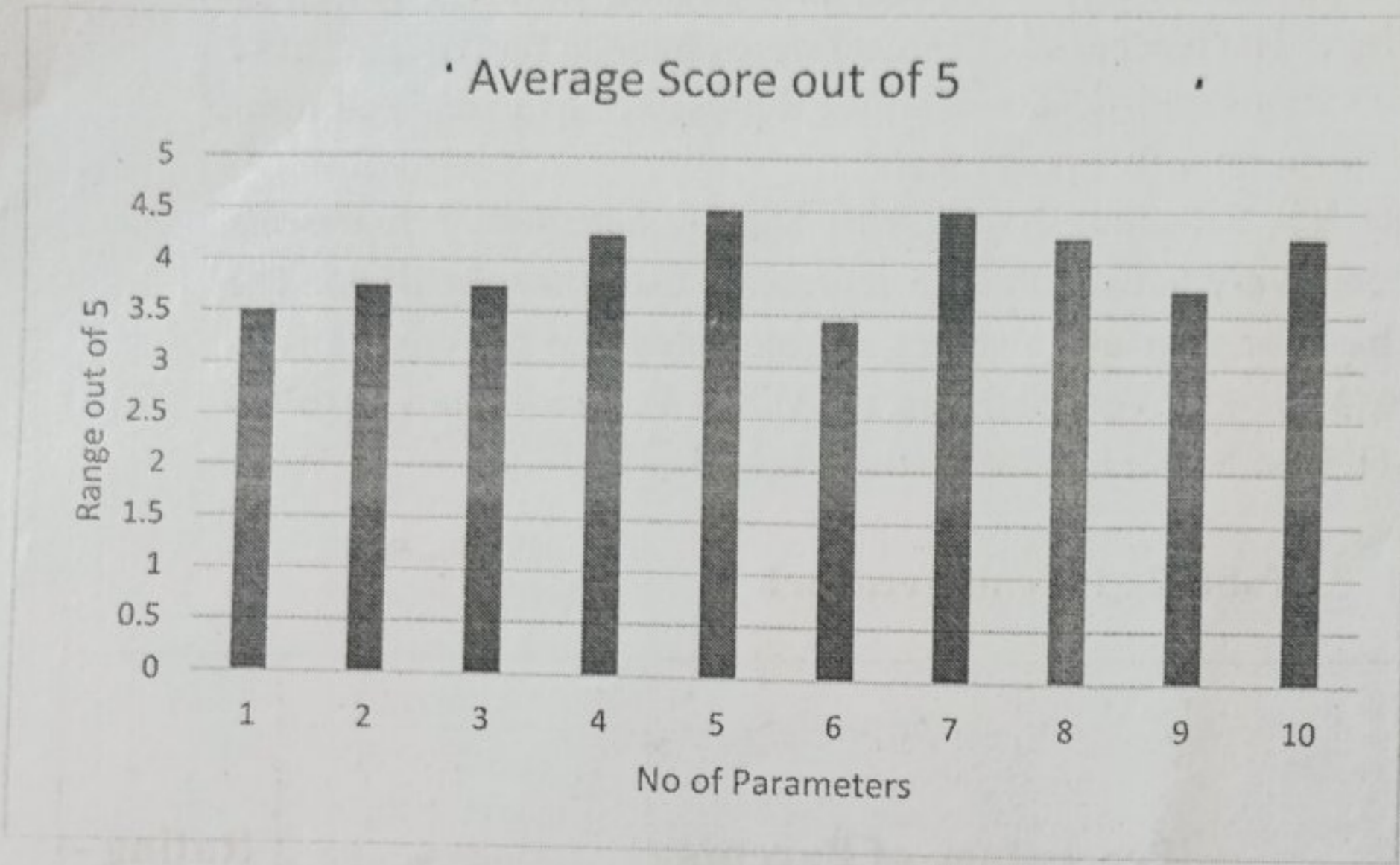
Parents Feedback

We get views and suggestions of parents on various aspects through their feedback as well as during the meetings held in college. The feedbacks of parents were obtained for theyear 2018-19 and analyzed with the help of various statistical tools which is presented in a tabulated form. The responses of Parents were taken on a five-point scale i.e. 1 to 5 where, 1 represents Not Satisfied, 2 represents Slightly Satisfied, 3 represents Moderately Satisfied, 4 represents Very Satisfied and 5 represents Extremely Satisfied. The parameters were rated on the basis of their mean scores so calculated and the criteria is as follows: Extremely Satisfied ($4 \leq M.S. \leq 5$), Very Satisfied ($3 \leq M.S. \leq 4$), Moderately Satisfied ($2 \leq M.S. \leq 3$), Slightly Satisfied ($1.5 \leq M.S. \leq 2$) and Not Satisfied ($M.S. < 1.5$).

Table 2 : Parents Feedback

S. No	Parameters	Percentage of Parents					Average Score out of 5	Rating
		Not Satisfied	Slightly Satisfied	Moderately Satisfied	Very Satisfied	Extremely Satisfied		
1	Admission Procedure	0	5	15	10	70	3.5	Very Satisfied
2	Infrastructure Facility	0	2	3	20	75	3.75	Very Satisfied
3	Encouragement and Exposure	2	0	3	20	75	3.75	Very Satisfied
4	Academic Discipline	0	5	5	5	85	4.25	Extremely Satisfied
5	Improvement in wards Personality	2	2	0	6	90	4.5	Extremely Satisfied
6	PTM Evaluation And Feedback	1	5	5	20	69	3.45	Very Satisfied
7	Extracurricular Activities	2	2	1	5	90	4.5	Extremely Satisfied
8	Security Arrangement and safety Measures	5	5	5	0	85	4.25	Extremely Satisfied
9	Response of Authority regarding Queries	4	6	4	11	75	3.75	Very Satisfied
10	Teaching Method	2	3	5	5	85	4.25	Extremely Satisfied

The highest mean score is obtained by the parameter "Improvement in wards Personality" i.e. 4.5 whereas the lowest score was obtained by parameter "PTM Evaluation and Feedback" i.e. 3.45



Teachers Feedback

We get views and suggestions of faculty members on various aspects through their feedback as well as during the meetings held in college. The feedbacks of faculty were obtained for the year 2018-2019 and analyzed with the help of various statistical tools which is presented in a tabulated form. The responses of alumni were taken on a five-point like scale i.e. 1 to 5 where, 1 represents Strongly disagree, 2 represents disagree, 3 represents Neither Agree nor Disagree, 4 represents Agree and 5 represents Strongly Agree. The parameters were rated on the basis of their mean scores so calculated and the criteria is as follows: Strongly Agree ($4 \leq M.S. \leq 5$), Agree ($3 \leq M.S. \leq 4$), Neither Agree nor Disagree ($2 \leq M.S. \leq 3$), disagree ($1 \leq M.S. \leq 2$) and strongly disagree ($M.S. < 1$).

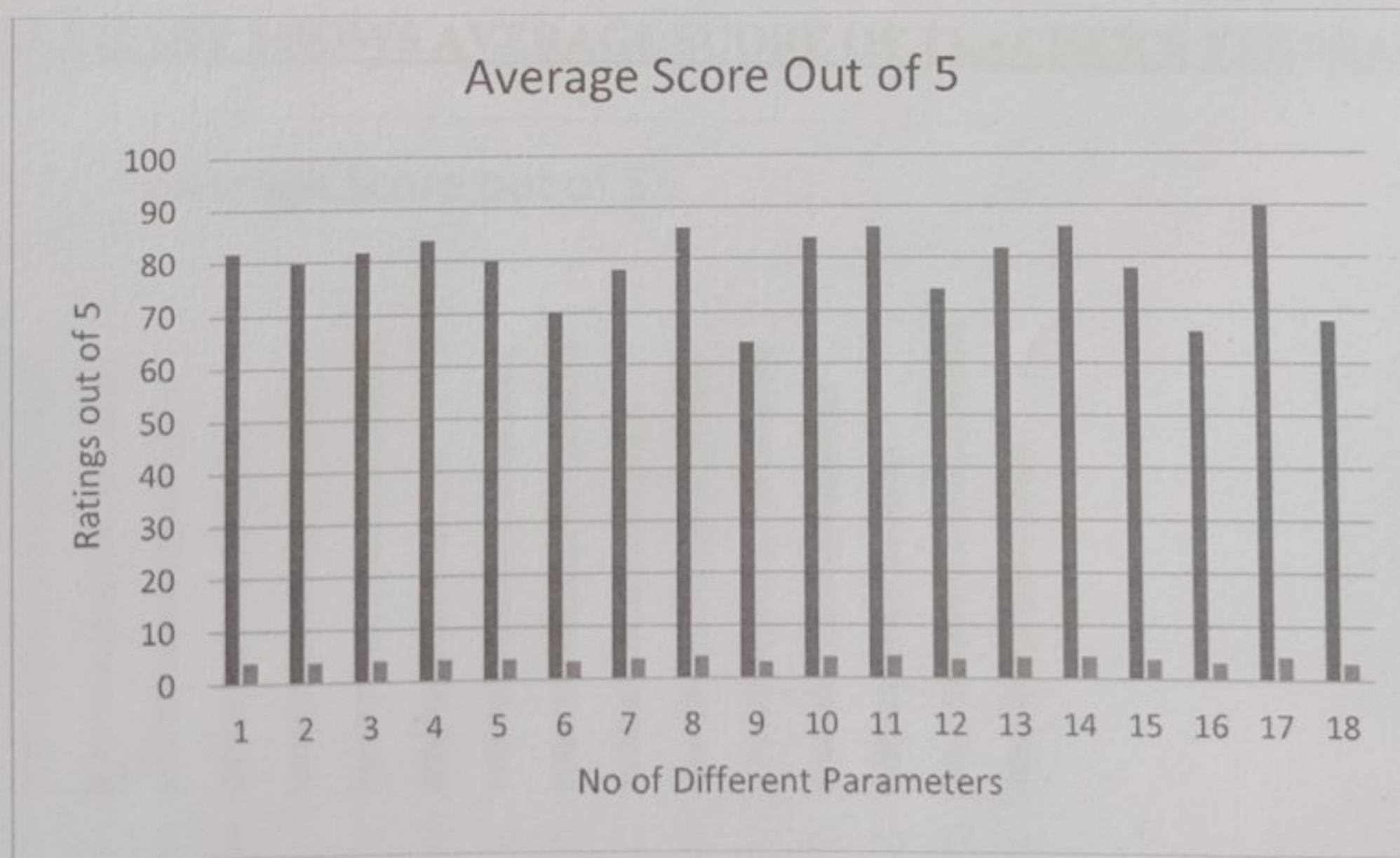
Table: Teachers' Feedback Analysis								
Session 2018-2019								
S. NO	Parameters	Percentage of Teachers					Average score out of 5	Rating
		Strongly Disagree (1)	Disagree (2)	Neither Agree nor Disagree (3)	Agree (4)	Strongly agree (5)		
1	Relish teaching learning strategy in the college since my appointment	2	2	4	10	82	4.1	Strongly Agree
2	Freedom to adopt new techniques / strategies of testing and assessment of students	2	2	4	12	80	4.0	Agree
3	The course / syllabi taught by me have a good balance between theory and application	2	2	4	10	82	4.1	Strongly Agree
4	The time-table of the college is flexible and has ample scope for adjustment according to requirements	2	4	4	6	84	4.2	Strongly Agree
5	The college provides adequate opportunities and support to faculty members for upgrading their skills and	0	0	4	16	80	4.0	Agree

	qualifications							
6	Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	2	2	6	20	70	3.5	Agree
7	Faculty is always encouraged to give suggestions for improvements in teaching and learning in meetings convened.	2	2	4	14	78	3.9	Agree
8	Due considerations is given to the academic issues and other grievances and these are redressed in-time .	2	2	6	4	86	4.3	Strongly Agree
9	Toilets / Washrooms are clean and properly maintained.	4	6	8	18	64	3.2	Agree
10	The infrastructure for IT applications in teaching and learning is adequate and works effectively.	4	4	4	4	84	4.2	Strongly Agree
11	The college gives me opportunity to participate and contribute in various committees, cells and societies.	2	2	2	8	86	4.3	Strongly Agree
12	I always get full cooperation by members while acting as convener of various committees, cells, seminars, workshops and conferences.	4	6	4	12	74	3.7	Agree
13	The workshops on ICT are highly informative and useful for teaching and learning.	2	2	0	14	82	4.1	Strongly Agree
14	Internet facility provided in the college campus is satisfactory.	0	0	0	14	86	4.3	Strongly Agree

15	The college provides opportunities and incentives for higher learning and research.	6	4	6	6	78	3.9	Agree
16	The prescribed books / reading materials are available in the library.	4	6	6	18	66	3.3	Agree
17	The office staff in the college is cooperative and helpful.	0	2	2	6	90	4.5	Strongly Agree
18	The environment in the college is conducive to teaching and research.	2	4	4	22	68	3.4	Agree

It can be determined from the above table that the Teachers are rated well on all the above 18 parameters as their mean score is greater than 4. The highest mean score is obtained by the parameter "The office staff in the college is cooperative and helpful" i.e. 4.50 whereas the lowest score was obtained by parameter "Toilets / Washrooms are clean and properly maintained." i.e. 3.2

COLUMN CHART SHOWS AVERAGE SCORE OF TEACHER'S FEEDBACK 2018-2019



Alumni Feedback

To the outside world, Alumni are the best ambassadors of our college as their success and achievements represents concrete outcomes made by our college for them. The feedbacks of alumni were obtained for the year 2018-19 and analyzed with the help of various statistical tools which is presented in a tabulated form. The responses of alumni were taken on a five-point Likert scale i.e. 1 to 5 where, 1 represents Unsatisfactory, 2 represents Satisfactory, 3 represents Fair, 4 represents Good and 5 represents Very Good. The parameters were rated on the basis of their mean scores so calculated and the criterion is as follows: Very Good. ($4 \leq M.S. \leq 5$), Good ($3 \leq M.S. < 4$), Fair ($2 \leq M.S. < 3$), Satisfied ($1.5 \leq M.S. < 2$) and unsatisfactory ($M.S. < 1.5$).

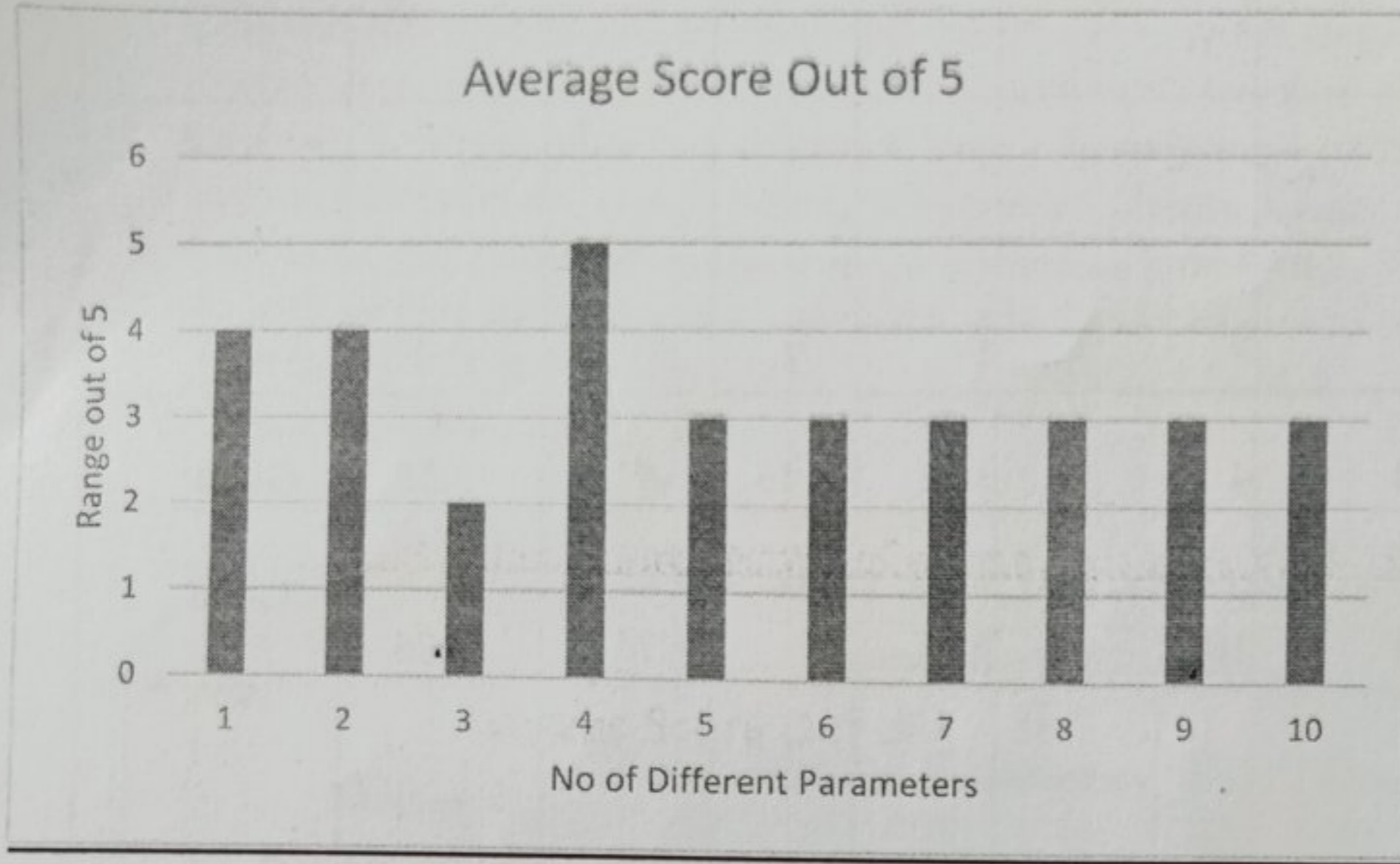
Table Alumni Feedback Analysis Session 2018-19

S. NO	Parameters	Percentage of Alumni					Average Score out of 5	Rating
		unsatisfactory (1)	Satisfactory (2)	Fair (3)	Good (4)	Very Good (5)		
1	Admission Procedure	0	0	15	20	65	3.25	Good
2	Environment/ Ambience	2	3	8	19	68	3.20	Good
3	Adequacy of Infrastructure / Lab Facilities/Library etc.	5	5	5	8	77	3.85	Good
4	Education imparted at college is useful and relevant in your present job	2	3	5	4	86	4.3	Very Good
5	Efforts made by college/teacher to make students ready for the world of work	4	5	6	6	79	3.95	Good
6	Quality of other facilities like cafeteria, Tuck Shop etc. in the college	2	3	10	23	62	3.1	Good

7	Network of Alumnae Association maintained by College	8	9	10	6	67	3.35	Good
8	Learning experience	4	4	10	15	67	3.35	Good
9	Development activities Organized	4	10	5	6	75	3.75	Good
10	Rate the academic initiatives such as: Industrial Tours , Seminars, Workshops, guest lectures etc. taken by the college	01	7	8	15	69	3.45	Good

It can be determined from the table above that the alumni were satisfied with all the 10 parameters. The highest mean score was obtained by parameter "education imparted at college is useful and relevant in your present job" i.e. **4.3** whereas the lowest score was obtained by the parameter "Quality of other facilities like cafeteria, Tuck Shop etc. in the college". **3.1** which further motivate us to enhance the services and amenities in the interest of the students. We enjoy a consistent and quality relationship with our alumni and also get feedback from them on regular basis which helps us to know their thoughts related to various aspects such as: Admission Procedure, Education imparted at college is useful and relevant in your present job, Adequacy of know-how (both in theory and practice), Learning experience, Rate the academic initiatives such as: Industrial Tours , Seminars, Workshops, guest lectures taken by the college , Adequacy of Infrastructure / Lab Facilities/Library etc.

Column chart showing the average of alumni feedback 2018-19



EMPLOYER FEEDBACK

OBJECTIVE:

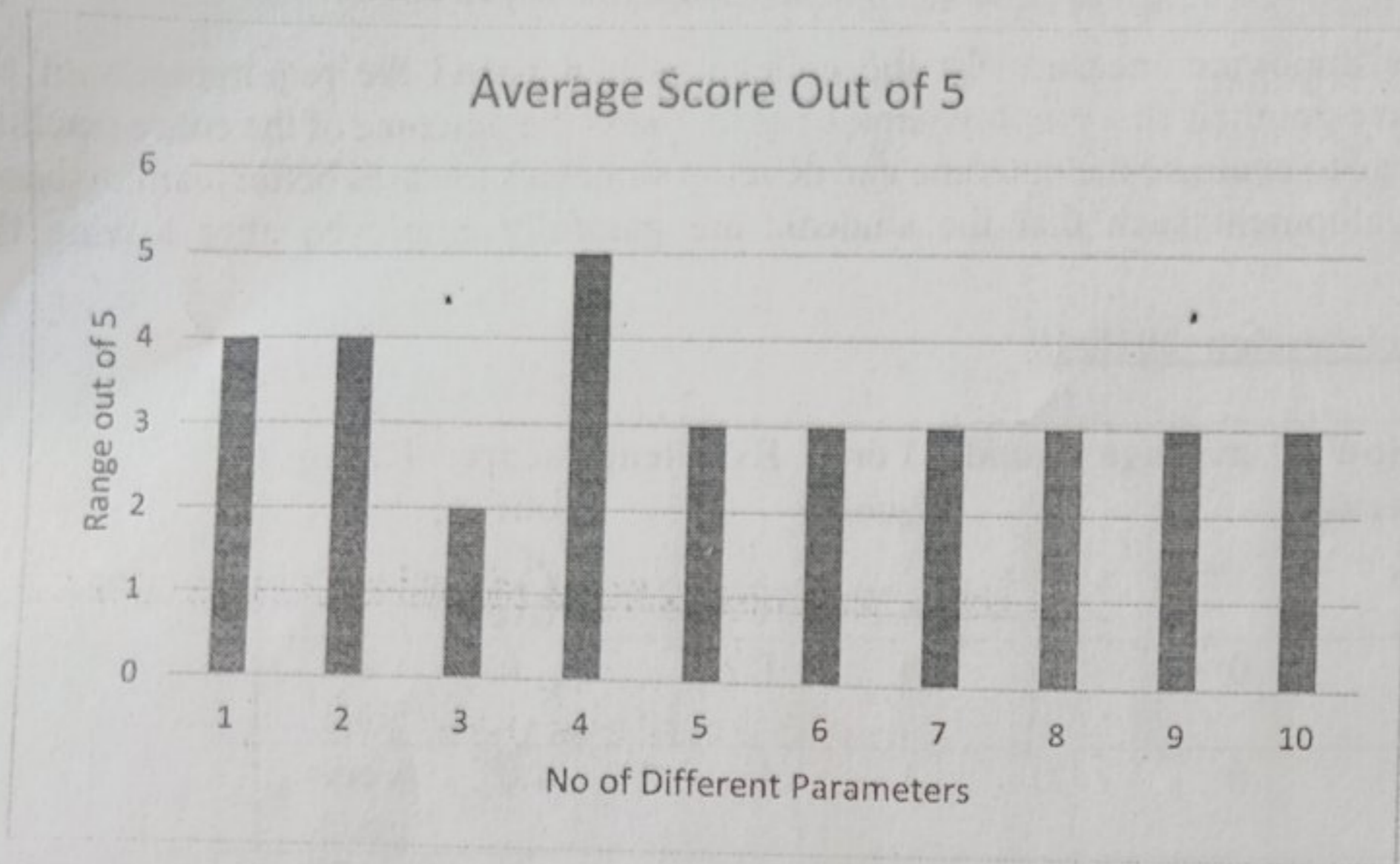
The feedback from five employees is an important measure for the college to understand the requirements of the industry/institutions where students have got their first employment, so as to assess the outcome of the entire teaching learning process. This enables the college to evaluate the outcome and develop strategies towards better learning based outcomes and all round holistic development such that the students are gainfully employed after leaving the institution.

Employer Feedback session 2018-19

Sno	Parameters	Below average	average	good	Very good	Excellent	score out of five	Rating
1	General communication skills	0	0	0	4	1	4.0	Very good
2	Working as a part of team	0	0	0	1	4	4.0	Very good
3	Creative in response to workplace challenges	0	1	1	1	2	2.0	Average
4	Ability to contribute to the goal of organization	0	0	0	0	5	5.0	Excellent
5	Developing practical solutions to workplace problems	0	0	1	1	3	3.0	Good
6	Self motivated and taking an appropriate level of responsibility	0	0	1	1	3	3.0	Good
7	Technical knowledge/skill	0	0	1	1	3	3.0	Good
8	Innovativeness/creativity	0	0	3	1	1	3.0	Good
9	Relationship with seniors	0	0	0	3	2	3.0	Good
10	Using technology in workplace equipment	0	0	1	3	1	3.0	Good

Employee are evaluated on the above ten parameters. A total survey of five employees has been taken out of which the parameter which gets highest rating is "ability to contribute to the goal of the organization" i.e. 5.0 and the parameter with lowest score is "Creative in response to workplace challenges" i.e. 2.0

Column chart showing the score of employer's feedback



Student Feedback And Action Taken

Session 2018-19

Students Feedback And Action Taken

S. No	Feedback	Action Taken
1.	Use of Audio & Visual Aids	We are working on implementing smart classes consisting upgraded Technology

Parents Feedback And Action Taken

S. No	Feedback	Action Taken
1.	PTM Evaluation And Feedback	We are organising PTM more frequently

Teacher's Feedback And Action Taken

S. No	Feedback	Action Taken
1.	Washroom Clean and Properly Maintained	More Frequent cleanliness measures has been implemented

Alumni's Feedback And Action Taken

S. No	Feedback	Action Taken
1.	Quality or other facilities like Cafeteria , Tuck Shop etc in the college	We have created a separate Tuck Shop for Students

Employer's Feedback And Action Taken

S. No	Feedback	Action Taken
1.	Creative in response to Workplace Challenges	Conducted More Interactive Sessions, Workshops etc.

Moussa
 Principal
 Tika Ram Girls College
 Sonepat

Sanku
Prabha
Ses
A. Jayale
Ridhan
Upasana
Ranam