

FEEDBACK ANALYSIS SESSION 2017-2018

Feedback plays a crucial role in the process of assessment. An effectively implemented feedback system in an organization will serve as a guide to assist people to know how they and other perceive their performance. Feedback is collected from relevant parties to get their views on various aspects related to college, teachers, infrastructure, etc.

STUDENT SATISFACTION SURVEY

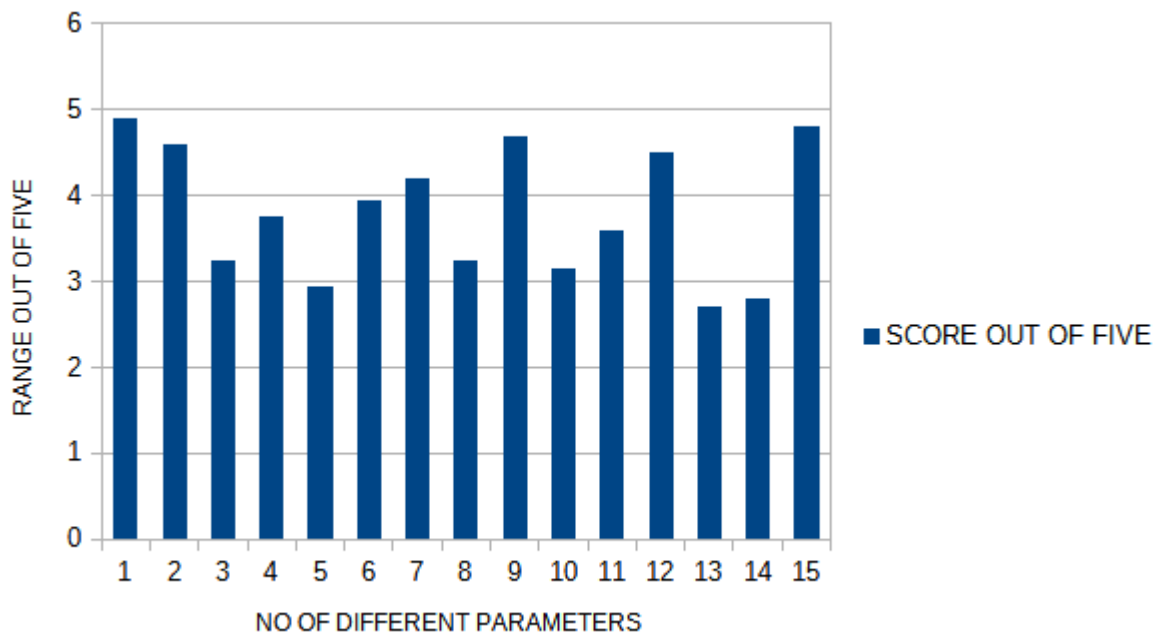
TABLE 1

S. NO	Parameters	Percentage of Students					Score out of 5	Rating
		Never 1	Rarely 2	Sometimes 3	Often 4	Always 5		
1	Is the Teacher Punctual in the class	0	0	0	2	98	4.90	always
2	Is the Teacher able to solve the problem	0	1	7	0	92	4.60	Always
3	Does the Teacher sympathetic and polite in the class	10	10	10	5	65	3.25	often
4	Does the teacher take tutorials and extra classes	0	0	20	5	75	3.75	Often
5	Teacher Supports other activities than Teaching like Group discussion, Debates, Declamations etc.	0	15	25	01	59	2.95	sometim es
6	Teacher illustrates the concept through examples and applications.	04	6	5	6	79	3.95	often
7	Does the teacher identify the	01	5	4	6	84	4.20	always

	strengths and encourage with providing right level of challenges							
8	Does the teacher able to identify the weakness and help to overcome them.	10	10	10	3	67	3.35	Often
9	Does the teacher encourage to participate in extracurricular activities like Sports, Fine Arts and other cultural Activities	0	0	3	3	94	4.70	Always
10	Does the teacher use ICT tools and Techniques	10	6	8	7	63	3.15	Often
11	Does the Teacher discuss with you your performance	5	5	10	8	72	3.60	often
12	Does the teacher takes extra class	4	2	2	2	90	4.50	always
13	Teachers provide additional study material, notes and reference books	3	9	14	20	54	2.70	sometimes
14	Use of audio/Visual aids	0	0	4	40	56	2.80	sometimes
15	Does the Teacher motivate and guide	0	0	0	4	96	4.80	always

It can be determined from the above table that the students are satisfied on all the above 15 parameters as their mean score is greater than 4. The highest mean score is obtained by the parameter Is the Teacher punctual in the class i.e. 4.90 whereas the lowest score was obtained by parameter Teacher provide extra study material notes etc i.e. 2.70

COLUMN CHART SHOWS AVERAGE SCORE OF STUDENT SATISFACTION 2017-2018



Students Feedback

Students Feedback Feedback from students provides a guidance on how to improve teaching-learning process as well as communicate their views and suggestions regarding various parameters related to college, teachers, such as, regularity of teachers, coverage of syllabus, use of teaching aids, cocurricular activities, problem solving mechanism, financial incentives, etc. The feedback obtained from 271 students in the year 2017-18 is analyzed with the help of various tools and techniques and arranged in the form of table 1. The responses of the students were taken on a four-point scale i.e. 1 to 4. The rating provided to various parameters is based on their mean scores and categorizes as follows: Very Good ($3 \leq M.S. \leq 4$), Good ($2 \leq M.S. \leq 3$), Satisfactory ($1.5 \leq M.S. \leq 2$) and Unsatisfactory ($M.S. < 1.5$)

Table 1 shows that all the parameters i.e. 15 upon which the students' feedback is obtained are rated as 'Very Good' which clearly signifies that students are satisfied with all aspects related to college and teachers. The highest mean score i.e. 4.00 is obtained by parameter "Group discussion and debate" with which 100 per cent students were satisfied, followed by parameters "regularity of teachers" which mean score is 3.88. It can be examined from the results that the mean score of rest of the parameters is above 2.5 which show student mostly satisfied with some parameter and at some parameter which is lacking in score need to be taken action as soon as possible.

TABLE 2
STUDENT FEEDBACK

S. NO	Parameters	Percentage of Students				Average Score out of 4	Rating
		Unsatisfactory (1)	Satisfactory (2)	Good (3)	Very Good (4)		
1	Regularity of Teacher	0	5	5	90	3.6	Very Good
2	Coverage of Syllabus	0	5	0	95	3.8	Very Good
3	Periodical Test	0	3	2	95	3.8	Very Good
4	Group Discussions and Debate	0	0	15	85	3.4	Very Good
5	Problem Solution	0	5	10	85	3.4	Very Good
6	Performance Discussion	0	20	1	79	3.16	Very Good
7	Punctuality	0	8	8	84	3.36	Very Good
8	Permitting students coming late to class	0	9	11	80	3.2	Very Good
9	Clarity of	0		40	60	2.4	Very

	teachers' voice						Good
10	Tutorials by teachers	0	0	0	100	4.00	Very Good
11	Camps Organized for sports preparation	0	0	30	70	3.5	Very Good
12	Modern Infrastructure for grounds/courts	10	10	2	78	3.12	Very Good
13	Financial Incentives provided by institute for Player	0	1	8	82	3.28	Very Good
14	Providing notes and reference Books	9	1	8	82	3.28	Very Good

It can be determined from the above table that the students are satisfied on all the above 15 parameters as their mean score is greater than 3. The highest mean score is obtained by the parameter Tutorials by teachers i.e. 4 whereas the lowest score was obtained by parameter Clarity of Teachers voice i.e. 2.4

COLUMN CHART SHOWS AVERAGE SCORE OF STUDENT FEEDBACK 2017-2018

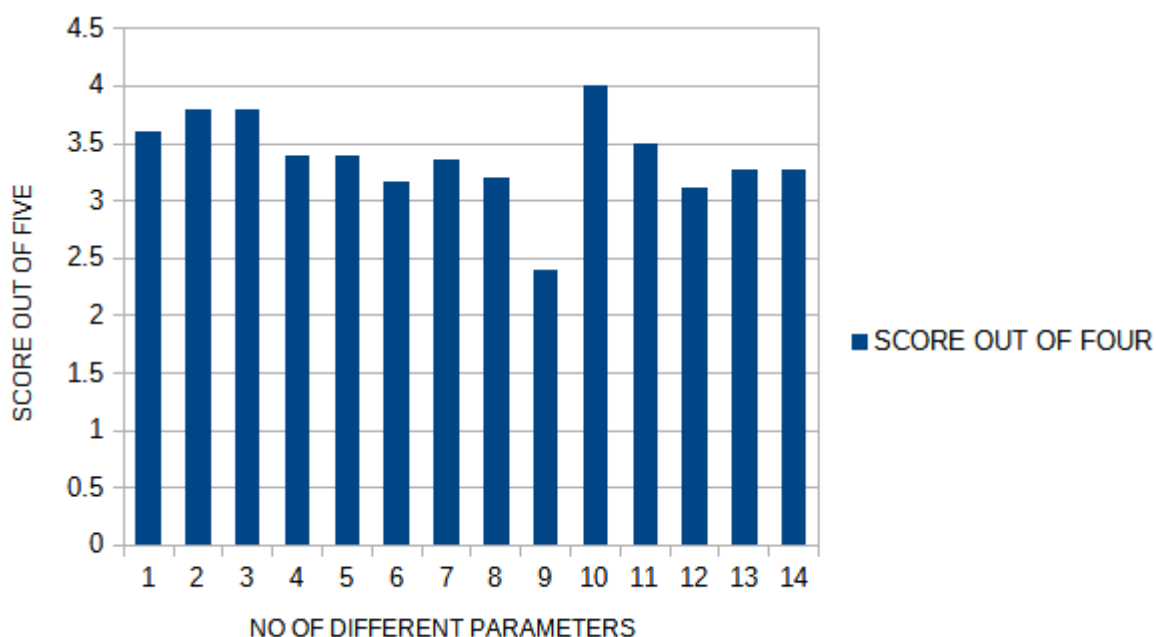
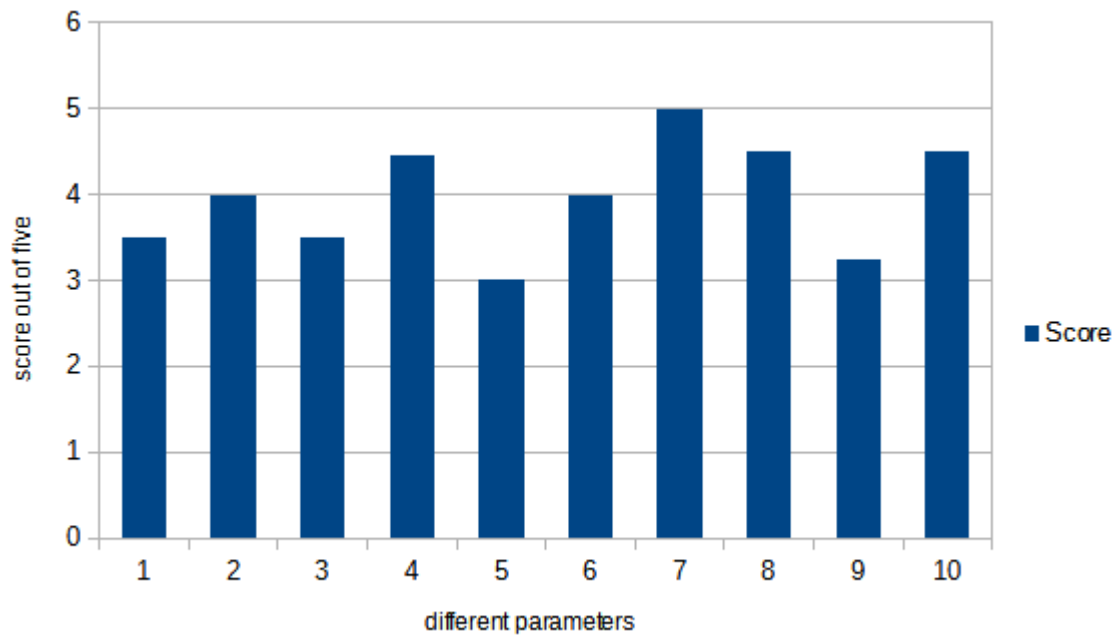


TABLE 3 PARENTS FEEDBACK 2017-2018

S · N O	Parameters	Percentage of parents					Avera ge Score out of 5	Rating
		Not satisf ied (1)	Slightl y satisfi ed (2)	Moderate ly satisfied (3)	Very satisfi ed (4)	Extrem ely satisfie d (5)		
1	Admission Procedure	5	5	10	10	70	3.5	Very satisfied
2	Infrastructure Facility	5	5	5	5	80	4.0	Extremely satisfied
3	Cafeteria Facility	2	2	8	18	70	3.5	Very satisfied
4	Use of ICT	0	0	10	1	89	4.45	Extremely satisfied
5	Academic Discipline	0	0	10	30	60	3.00	Moderately satisfied
6	Improvement in wards' Personality	0	0	10	10	80	4.0	very Satisfied
7	teaching Method	0	0	0	0	100	5	Extremely satisfied
8	Response of authority Regarding Query	0	0	0	90	10	4.5	extremely satisfied
9	Security arrangement and safety measure	0	0	0	35	65	3.25	Very satisfied
10	PTM Evaluation And Feedback	0	0	0	10	90	4.5	Satisfied extremely

It can be determined from the above table that the Parents are satisfied on all the above 10 parameters as their mean score is greater than 4. The highest mean score is obtained by the parameter Teaching method i.e. **4.5** whereas the lowest score was obtained by parameter use of ICT and academic discipline i.e. **3.00**

COLUMN CHART SHOWS AVERAGE SCORE OF PARENT'S FEEDBACK 2017-2018



Teachers Feedback

We get views and suggestions of faculty members on various aspects through their feedback as well as during the meetings held in college. The feedbacks of faculty were obtained for the year 2017-2018 and analyzed with the help of various statistical tools which is presented in a tabulated form i.e. Table 5 The responses of alumni were taken on a five-point likert scale i.e. 1 to 5 where, 1 represents Strongly disagree, 2 represents disagree, 3 represents Neither Agree nor Disagree, 4 represents Agree and 5 represents Strongly Agree,. The parameters were rated on the basis of their mean scores so calculated and the criteria is as follows: Strongly Agree ($4 \leq M.S. \leq 5$), Agree ($3 \leq M.S. \leq 4$), Neither Agree nor Disagree ($2 \leq M.S. \leq 3$), disagree ($1.5 \leq M.S. \leq 2$) and strongly disagree ($M.S. < 1.5$).

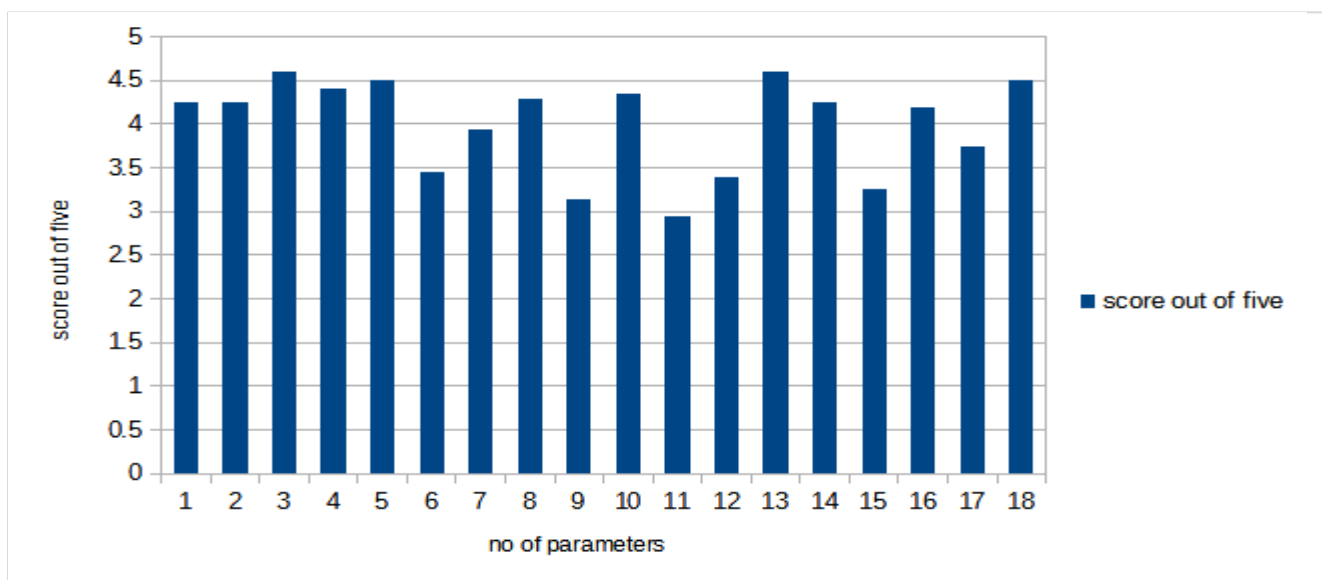
Table 4: Teachers' Feedback Analysis								
Session 2017-2018								
S. NO .	Parameters	Percentage of Teachers					Average score out of 5	Rating
		Strongly Disagree (1)	Disagree (2)	Neither Agree nor Disagree (3)	Agree (4)	Strongly agree (5)		
1	Relish teaching learning strategy in the college since my appointment	0	0	0	15	85	4.25	Strongly agree
2	Freedom to adopt new techniques / strategies of testing and assessment of students	0	0	0	15	85	4.25	Strongly agree
3	The course / syllabi taught by me have a good balance between theory and application	0	0	0	8	92	4.60	Strongly agree
4	The time-table of the college is flexible and has ample scope for adjustment according to requirements	0	0	0	12	88	4.40	Strongly agree
5	The college provides adequate opportunities and support to faculty members for upgrading their skills and	0	0	0	10	90	4.5	Strongly agree

	qualifications							
6	Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	0	0	0	31	69	3.45	agree
7	Faculty is always encouraged to give suggestions for improvements in teaching and learning in meetings convened.	0	0	0	21	79	3.95	agree
8	Due considerations is given to the academic issues and other grievances and these are redressed in-time .	0	0	10	4	86	4.30	Strongly agree
9	Toilets / Washrooms are clean and properly maintained.	0	0	30	7	63	3.15	agree
10	The infrastructure for IT applications in teaching and learning is adequate and works effectively.	0	0	10	3	87	4.35	Strongly agree
11	The college gives me opportunity to participate and contribute in various committees, cells and societies.	0	0	21	20	59	2.95	Neither agree nor disagree
12	I always get full cooperation by members while acting as convener of various committees, cells, seminars, workshops and conferences.	0	0	0	32	68	3.40	agree
13	The workshops on ICT are highly informative and useful for teaching and learning.	0	0	0	8	92	4.60	Strongly agree
14	Internet facility provided in the college campus is satisfactory.	0	0	0	15	85	4.25	Strongly agree

15	The college provides opportunities and incentives for higher learning and research.	0	0	0	35	65	3.25	agree
16	The prescribed books / reading materials are available in the library.	0	0	0	16	84	4.20	Strongly agree
17	The office staff in the college is cooperative and helpful.	0	0	5	20	75	3.75	agree
18	The environment in the college is conducive to teaching and research.	0	0	0	10	90	4.5	Strongly agree

It can be determined from the above table that the Teachers are rated well on all the above 18 parameters as their mean score is greater than 4. The highest mean score is obtained by the parameter Freedom to adopt new techniques / strategies of testing and assessment of students i.e. 4.25 whereas the lowest score was obtained by parameter The office staff is cooperative and helpful. i.e. 2.40

COLUMN CHART SHOWS AVERAGE SCORE OF TEACHER'S FEEDBACK 2017-2018



Alumni Feedback

To the outside world, Alumni are the best ambassadors' of our college as their success and achievements represents concrete outcomes made by our college for them. The feedbacks of alumni were obtained for the year 2017-2018 and analyzed with the help of various statistical tools which is presented in a tabulated form i.e. Table 3 The responses of alumni were taken on a five point likert scale i.e. 1 to 5 where, 1 represents Unsatisfactory, 2 represents Satisfactory, 3 represents Fair, 4 represents Good and 5 represents Very Good. The parameters were rated on the basis of their mean scores so calculated and the criterion is as follows: Very Good. ($4 \leq M.S. \leq 5$), Good ($3 \leq M.S. \leq 4$), Fair ($2 \leq M.S. \leq 3$), Satisfied ($1.5 \leq M.S. \leq 2$) and unsatisfactory ($M.S. < 1.5$).

**Table 5: Alumni Feedback Analysis
Session 2017-2018**

S. NO	Parameters	Percentage of Alumni					Average Score out of 5	Rating
		unsatisfactory (1)	Satisfactory (2)	Fair (3)	Good (4)	Very Good (5)		
1	Admission Procedure	0	0	10	20	70	3.5	good
2	Environment/ Ambience	0	0	11	10	79	3.9	good
3	Adequacy of Infrastructure / Lab Facilities/Library etc.	0	5	5	8	82	4.1	Very Good
4	Education imparted at college is usefulland relevant in your present job	0	0	0	5	95	4.75	Very Good
5	Efforts made by college/teacher to make students ready for the world of work	10	10	10	2	68	3.4	Good
6	Quality of other facilities like cafeteria, Tuck Shop etc. in the college	0	5	10	10	75	3.75	Good

7	Adequacy of know-how (both in theory and practice)	0	0	0	0	100	5.00	Very Good
8	Network of Alumnae Association maintained by college	2	2	2	2	92	4.60	Very Good
9	Learning experience	5	10	5	1	79	3.95	Good
10	Development activities organized	4	2	2	2	90	4.5	Very Good
11	Rate the academic initiatives such as: Industrial Tours , Seminars, Workshops, guest lectures etc. taken by the college	0	5	5	5	85	4.25	Very Good

It can be determined from the table 3 that the alumni were satisfied with all the 11 parameters as their mean score is greater than 3. The highest mean score was obtained by parameter “Adequacy of know-how” i.e. **5** whereas the lowest score was obtained by the parameter ‘efforts made by college teachers to make study ready for work. **3.4** which further motivate us to enhance the services and amenities in the interest of the students.

We enjoy a consistent and quality relationship with our alumni and also get feedback from them on regular basis which helps us to know their thoughts related to various aspects such as: Admission Procedure, Education imparted at college is useful and relevant in your present job, Adequacy of know-how (both in theory and practice), Learning experience, Rate the academic initiatives such as: Industrial Tours , Seminars, Workshops, guest lectures taken by the college , Adequacy of Infrastructure / Lab Facilities/Library etc.

Column chart showing the average of alumni feedback 2017-2018

